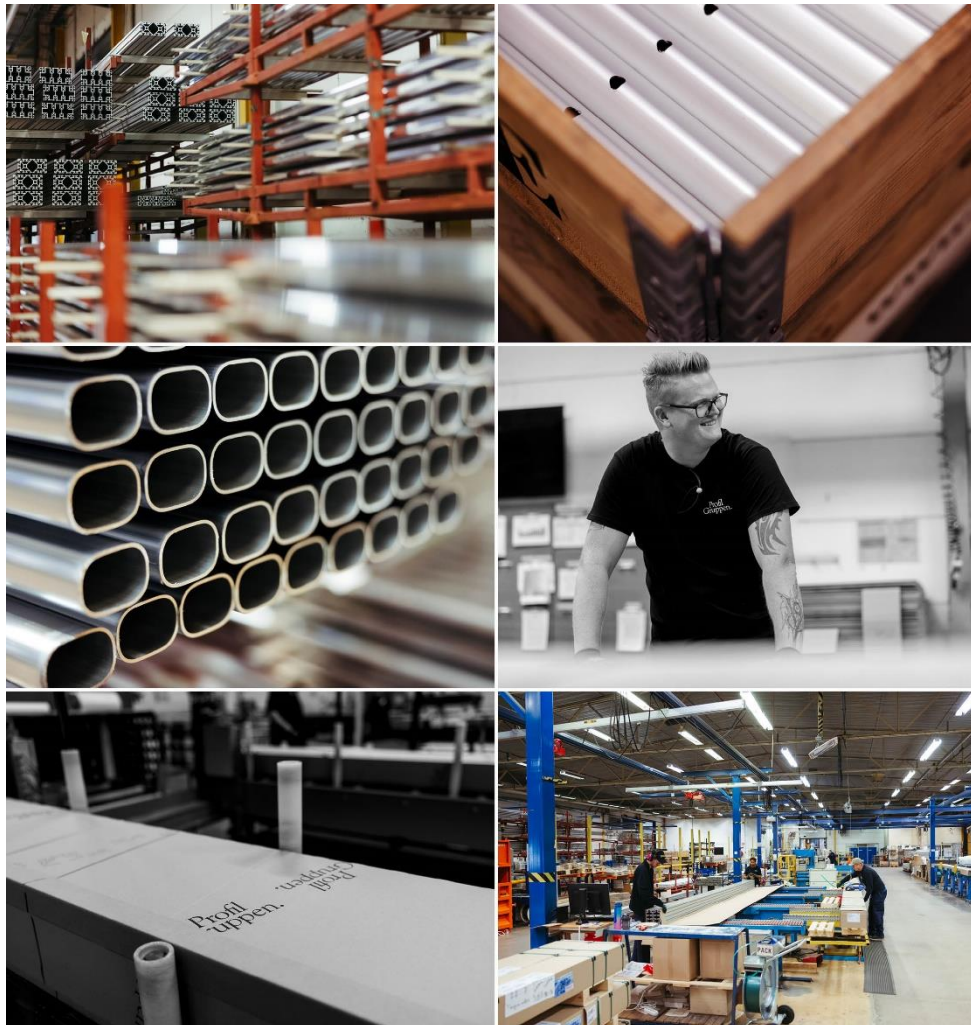


## Returning of packaging material to ProfilGruppen

It is important to follow this instruction when returning steel racks, spaces or pallets and frames.



**Return address:**

ProfilGruppen Extrusions AB  
Östra Industriområdet  
Godsmottagningen  
SE 364 31 ÅSEDA  
SWEDEN

**For further information or questions please contact:**

Tommy Sjögren

Mail: [tommy.sjogren@profilgruppen.se](mailto:tommy.sjogren@profilgruppen.se)

Telephone: +46 474 550 58

Marie Karlsson

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Telephone +46 474 554 89

## Instructions for returning steel racks.

The steel rack shall be returned in good condition and make sure below points is fulfilled.

- The empty steel rack shall be stacked 12 pieces high. The space holders **must** remain on the rack when returning.



- The three bottom steel racks must be strapped with robust straps, see pictures.



- When the steel rack is stacked together the barcode plate must be in the same direction on all racks.



- The steel racks must be cleared from tape, cardboard, plastic, etc.
- Bent or faulty steel racks will be credit with a lower price. It is important to check steel racks when you receive them, so the racks are in good condition. In case of faulty racks please contact us with description of the error with an attached image via e-mail.
- The freight shall be paid by the sender.

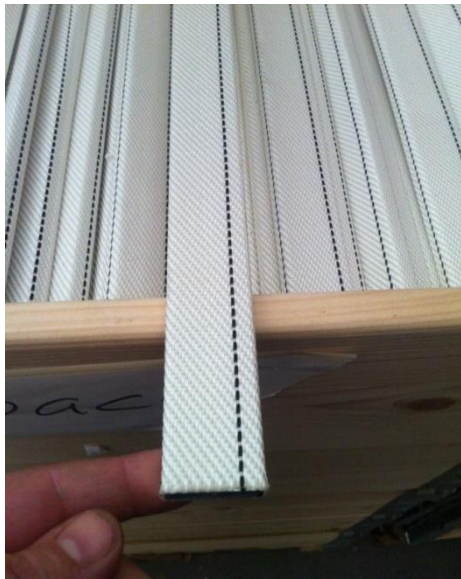


## Instructions for returning spaces.

- Use a EUR-pallet with 2-5 frames when returning spaces. The return shall be made as soon as possible.
- A solid frame holds about 350 spaces. The pallet will be weighted upon arrival to ProfilGruppen for us to know the correct amount of space.
- It is important that spaces are dry and not dirty when they are returned. Pallets with space must be stored in a dry environment and shall be covered with plastic to minimize dirt.
- Space shall not be mixed with space-holders.
- The freight shall be paid by the sender.

### NOTE! Long and short space shall not be mixed in the same pallet.

All long space has a black stripe and short space are completely white, see pictures below:



Long space = Length 780 mm



Short space = Length 710 mm



## Instructions for returning pallets and frames.

- ProfilGruppen accepts the following sizes of pallets and frames:  
600, 1200, 1400, 1600, 1800, 2000, 2400, 3000 and 3300mm.
- Pallets shall not be sent in mixed stacks, the pallets must be sorted by size.

OK



NOT OK



- Frames must be sorted by size and placed on a pallet. It is important that you put 4 frames in width and about 40-60 frames in each bundle. Check that the frames are firmly strapped, so the bundle is safe to handle.

- Dark or moisture-damaged pallets and frames will not be credited. Do not store pallets or frames outside since they easily become damaged. Return pallets and frames with frequent intervals.
- Pallets and frames that are broken, mixed, wrong sizes, single use, etc will not be credited.
- The freight shall be paid by the sender.

**For further information or questions please contact:**

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